



POLO RADIOLOGICO ECOGRAFICO SOMMESE

21019 SOMMA LOMBARDO (VA)

Via Milano, 122 - Tel. 0331.256.129

Medical Director: Dr.ssa Silvia Campagnari

SERVICE CHARTER

INTRODUCTION

PRES srl is a private Institution accredited to the National Health Service operating since 2001, with executive offices in v. Milano no. 122 in Somma Lombardo (VA).

PRES srl assures the execution of echographic and radiological instrumental diagnostic examinations through the utilization of high technology equipments that are regularly updated and submitted to maintenance and quality controls.

The medical and technical staff is professionally skilled and has multiyear experience in their respective areas of competence.

Providing customers with high quality and suitable health services with professionalism, punctuality and in compliance with the waiting times established by Regione Lombardia (Lombardy Region), is PRES srl' s mission.

LIST OF SERVICES

X-rays of bone segments

Chest x-ray

Abdomen x-ray

X-ray of temporomandibular joints

Orthopantomography

Skull tele-x-ray

Mammogram

Breast ultrasound scan

Ultrasound scan of neck, lymph nodes, thyroid gland, parathyroid glands, salivary glands

Ultrasound scan of skin and subcutaneous tissue

Osteoarticular ultrasound

Muscular and tendon ultrasound scan

Ultrasound scan of newborns' coxofemoral joints (hips)

Testicle ultrasound scan

Ultrasound scan of upper, lower, total abdomen, abdominal wall

Ultrasound scan of liver and bile ducts

Urinary system ultrasound scan

Ultrasound scan of abdominal great arteries

Colordoppler ultrasound of arteries and veins upper and lower limbs

Colordoppler ultrasound of supraaortic trunks

Colordoppler ultrasound of abdominal aorta

CBCT dental arches

OPENING TIME

Monday to Friday continuously open from 9:00 am to 4:30 pm

Appointments fixed at the premises: from 9:00 am to 4:30 pm

Appointments fixed by phone: from 2:00 pm to 3:00 pm

Report collecting: on collecting day from 12:00 am to 4:30 pm, following days from 9:00 am to 4:30 pm

BOOKINGS

You can book at our premises during opening hours to the public, or by phone, at number 0331-256129 from 2:00 pm to 3: pm, from Monday to Friday (in this case, it is essential to quote exactly what the prescriber has indicated on the referral).

Patients' personal details and phone number are always asked upon booking; moreover patients receive information about costs of services, prospective instructions for medical test preparation, as well as waiting time for medical report delivery.

ADMITTANCE

As to admittance procedures it is necessary to go to the Reception 10 minutes before the test scheduled time, by carrying:

- General Practitioner's referral, complete with working diagnosis, when provided
- *carta regionale servizi sanitari* (Regional Health System Number)
- exemption card
- previous clinical documentation and tests

FEES AND METHODS OF PAYMENT

Services are paid upon admittance. You can pay by PagoBancomat; no other kind of cards are accepted.

Fees are those established by the Regional Health Service; Private Medical tests have fees established by the Institution and they can be found on the notice board of the waiting room.

RELEASE OF EXAM REPORTS

Upon admittance, patients receive a service payment receipt, where date and times of exam report release can be found; the proxy form for collection of exam reports by a person different from patient is attached to the receipt.

We point out that exam reports cannot be given to a person different from the patient without a properly filled up proxy form.

The report is usually available after three business days from the execution date of the exam.

Immediate delivery is only intended to "postponable emergencies" (bollino verde - green label) duly indicated by prescriber or Private Medical tests.

INFORMED CONSENT

Before performing x-ray examinations patients are required to fill up and undersign an Informed Consent form for their exposure to ionising radiations; in case of minors, the signature should be carried out by a parent or a legal ward.

WOMEN OF CHILDBEARING POTENTIAL

In consideration of the potential harmfulness of radiations for embryo and foetus, **patients of childbearing potential should communicate their possible certain or supposed (therefore even in case of doubt) state of pregnancy to the medical staff before undergoing any kind of test.**

PRIVATE MEDICAL TESTS

All services can be also required as private medical tests: in this case examinations follow a specific waiting list, they are executed during specific times, patients can choose the Radiologist, fees are established by the Institution and test reports are released immediately.